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Subject : Clapham Junction station

Thank you for keeping us up to date about proposals for the development of the station. I certainly is a nightmare to negotiate at present, not an experience anyone would look forward to. And in particular with heavy luggage of a pushchair. So we are delighted that lift are finally being installed.

The station is ugly. There is nothing pleasing or notable or heartwarming about it. Dreadful for such a well-used place. It can't be pleasant for the people who work there, either. But, please, we don't need or want something modern and stark and cold and efficient. Well, efficient yes, but buildings that will blend in with the surrounding area and not stick out like a sore thumb will surely end up being loved and used with a little more pleasure than at present. And perhaps it would make the staff appear a little happier, too, which would be a bonus. One storey higher than the platforms, perhaps, but not another high-rise!

Kind regards,